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3PV[®] – Third Party Verification Files FCC Appeal To Delay Today’s E911 Compliance Deadline

Orlando, Fla., November 28, 2005 — 3PV[®] – Third Party Verification Inc., the leader in speech-enabled, live agent and online third party verification, has filed an ex parte letter with the Federal Communications Commission (FCC) requesting relief from today’s deadline for E911 compliance for VoIP providers of telephony service.

The request calls for the FCC to follow the guidance of Congress, which is developing a bill to require that VoIP providers secure acknowledgement from their current customers that clearly shows that these customers understand any limitations their E911 services may have by December 31 of this year. The same acknowledgement system can then be used for all new customers for up to four years until VoIP providers physically connect to E911 service. The FCC is requiring connectivity with E911 services by today and forbids companies that do not meet the deadline from selling VoIP phone service until they have fully integrated with E911 systems, which reduces consumer choice.

Most, if not all, VoIP providers currently offer E911 service; but, in some cases, it operates differently than traditional E911 until the providers institute the infrastructure that connects their system to the 911 system. While VoIP providers have attempted to achieve hard-wire connectivity, many have found complete compliance with the substantive E911 implementation requirements to be impossible within the original four-month timeframe allotted by the FCC. However, almost all VoIP providers have been able to secure acknowledgements from their existing customers showing they understand what, if any, limitations their E911 services may have.

“Giving consumers the information they need to operate their E911 service is an absolute necessity, but physically connecting VoIP providers to the 911 system is logistically challenging and time-consuming. We need to allow those providers enough time to make those connections in the right manner so that the resulting service is seamless to consumers,” said 3PV’s CEO David Brinkman, who is hoping for a quick response from the FCC on the company’s filing. “During the last 90 days, 3PV has performed more than

2 million E911 acknowledgements for many of the leading VoIP providers. Since VoIP providers began performing E911 acknowledgements according to the FCC's rules, consumers have been made aware of the differences in traditional E911 services and those being offered by their VoIP carriers. The marked decrease in customer complaints and issues is proof that third party acknowledgements, like those offered by 3PV, work."

3PV legal counsel James Smith of Davis Wright Tremaine LLP agreed. "Our filing outlines a win-win solution for all concerned. It calls for VoIP providers to meet the deadline for informed consent regarding E911 for all of their customers and then to implement hardwire connectivity in a realistic timeframe. Ultimately, consumers gain competitive rates and the freedom to choose from a range of providers."

About 3PV[®] – Third Party Verification, Inc.

3PV is the leader in speech-enabled, live-agent and online third party verification (TPV) and call-recording services for the cable and telephony industries, including both circuit switch and VoIP customers. The company is the first to employ speech-enabled verification, an integrated call-back solution, a patent-pending eLOA[™] (electronic letter of agency), and a full-time regulatory compliance officer. With industry-leading completion rates higher than 95 percent, all 3PV verification solutions meet or exceed FCC, FTC and state requirements for carrier, utility and commercial services. 3PV's state-of-the-art carrier-grade facility ensures service uptime, security and reliability. Visit www.3PV.com for more information.

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