

FOR: 3PV - Third Party Verification, Inc.

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3PV[®] – Third Party Verification, Inc. Introduces eLOA[®] – Electronic Letter of Agency

Online verification solution ideal for customers verifying multiple lines

Altamonte Springs, Florida, November 18, 2004 — 3PV[®] – Third Party Verification, Inc., the leader in speech enabled verification solutions, today announced the availability of eLOA[®] – electronic Letter of Agency.

eLOA was designed to be a quick, convenient and easy-to-use alternative for customers who need to complete a paper-based Letter of Agency (LOA) or a phone-based third party verification (TPV) but would find it easier to do it electronically. Customers complete an eLOA in one of two ways: when a link is sent to them in an agent-initiated e-mail or as an integrated part of a company's online order process.

According to 3PV's CEO, David Brinkman, eLOA is ideal for customers verifying multiple lines. "Since eLOA can be used to verify an unlimited number of lines, customers with large orders can complete an eLOA more easily than completing a time-consuming TPV by phone. Sales are immediate, so eLOA will also shorten the sales process compared to paper-based LOAs, which benefits our clients' bottom-line."

All data is digitally stored by 3PV, with multiple search criteria and robust reporting options included at no extra charge. 3PV also offers customizable data security, allowing companies to better protect sensitive customer data.

eLOA offers the same guaranteed compliance as all of 3PV's verification services, protecting companies from slamming complaints made either to the FCC or to state regulatory agencies. The service conforms to the Electronic Signatures in Global and National Commerce Act ([ESIGN](#)), making it acceptable in all states that accept electronic signatures.

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3PV provides a full range of third party verification (TPV) and call recording solutions. They are the leader in TPV solutions that use natural language speech recognition. 3PV's FastTrak[®] TPV blends advanced automated services with live agents to consistently deliver a completion rate above 95%, the highest documented average in the industry.

All 3PV verification solutions meet or exceed FCC, FTC and state requirements for carrier, utility and commercial services. 3PV's state-of-the-art carrier-grade facility ensures service uptime, security and reliability. Visit www.3PV.com for more information.

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