



**CONTACT:** Jackie MacKay  
3PV Press Information  
c/o JM Communications Inc.  
407-814-0014 business  
407-496-1770 cell  
info@jackiemackay.com

## What Clients, Business Partners Say About 3PV®

### **Martin Hakim Din, Vice President of Standards and Practices, Vonage Holdings Corp.**

*"When the FCC mandated that we acknowledge the terms of service and limitations of our 911 dialing, it would've taken a great deal of effort for us to modify our system to do that. 3PV called and said they could help us with the acknowledgements. They took over the #1 area of customer dissatisfaction with our customers, and now that area isn't even on the list of common complaints. 3PV did it for us, eliminating the problem. That's huge for Vonage."*

*"3PV has been very reliable. They made the customer solution easy for us. It's a big deal for us to change our internal systems. With 3PV, we didn't have to. The fact that they're agile is a big bonus for us. They've essentially met or beat our expectations, and they're easy to work with."*

*"Everyone at 3PV has been excellent. We've had problems here and there, but it's been a very cooperative process in which our two companies talk about the problems rationally and figure out what's going on and how to fix it."*

*"3PV specializes in FCC-compliant functions such as LOA. They have great expertise in compliance and provide good service. I'd recommend them highly to other prospects and customers."*

### **Greg Heimburg, Director of Business Development, Info Directions Inc.**

*"3PV's star has been rising. They've had some large wins this past year and have been doing some really good work. They're getting bigger and better and moving into the VoIP space. Our companies are fairly complementary to one another and always work well together. We're very happy with the work they provide us."*

*"We're working with the best in the business."*

### **Joy Nemitz, Executive Vice President, Business Development and Marketing, Synchronoss Technologies Inc.**

*"The people of 3PV have high integrity, are forthright and handle mistakes well. Their product is of the highest level of integrity and quality."*

*"It's an incredible company to deal with from an integrity and true partnership perspective. I really enjoy them. They're good."*

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